



Headquarters
New Zealand Defence Force
Defence House
Private Bag 39997
Wellington Mail Centre
Lower Hutt 5045
New Zealand

OIA-2026-5906

25th August 2026

[REDACTED]
[REDACTED]

Dear [REDACTED]

I refer to your email of 29 July 2026 requesting, under the Official Information Act 1982 (OIA), the following:

- *The number of personal grievances taken against your organisation over the past 10 years, listed by year.*
- *The total amount paid by your organisation in relation to personal grievance settlements in each of the past 10 years, listed by year.*

Please refer to the below table, which provides figures for the New Zealand Defence Force (NZDF) from financial year (FY) 2015/16. Some settlements occurred in the financial year following receipt of the personal grievance claim.

Financial years	Number of personal grievances lodged	Settled	Cost - \$M
FY 2025/26 to date	14	5	0.045
FY 2024/25	17	4	0.030
FY 2023/24	30	7	0.270
FY 2022/23	2	3	0.047
FY 2021/22	34	3	0.007
FY 2020/21	13	9	0.195
FY 2019/20	10	3	0.055
FY 2018/19	10	8	0.181
FY 2017/18	7	6	0.181
FY 2016/17	7	8	0.160
FY 2015/16	14	14	0.174

You have the right, under section 28(3) of the OIA, to ask an Ombudsman to review this response to your request. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that responses to official information requests are proactively released where possible. This response to your request will be published shortly on the NZDF website, with your personal information removed.

Yours sincerely

GA Motley
Brigadier
Chief of Staff HQNZDF