



Headquarters
New Zealand Defence Force
Defence House
Private Bag 39997
Wellington Mail Centre
Lower Hutt 5045
New Zealand

OIA-2026-5762

30th April 2026

[REDACTED]
[REDACTED]

Dear [REDACTED]

I refer to your request of 9 April 2026 for the following information:

- *How many claims received for Bilateral Medial Ectropians have been accepted as a related disability with grant of a disability benefit and/or medical treatment,*
- *How many claims received for Bilateral Medial Ectropians have not been accepted,*
- *How many claims received for Bilateral Cicatricial Ectropians have been accepted as a related disability with grant of a disability benefit and/or medical treatment, and*
- *How many claims received for Bilateral Cicatricial Ectropians have not been accepted?*

Your request has been considered under the Official Information Act 1982 (OIA).

The Veterans' Affairs client management system is designed for assisting in the support of individual veterans, not reporting on health condition data across the population. A search of that system for relevant information resulted in less than five claims being identified. All of the claims were accepted, however, further detail is withheld to protect privacy in accordance with section 9(2)(a) of the OIA.

You have the right, under section 28(3) of the OIA, to ask an Ombudsman to review this response to your request. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that responses to official information requests are proactively released where possible. This response to your request will be published shortly on the NZDF website, with your personal information removed.

Yours sincerely

GA Motley
Brigadier
Chief of Staff HQNZDF