



Headquarters
New Zealand Defence Force
Defence House
Private Bag 39997
Wellington Mail Centre
Lower Hutt 5045
New Zealand

OIA-2024-4999

12 July 2024



Dear [REDACTED]

Further to the response to you of 18 June 2024, please find additional information below concerning the installation costs for air conditioning and hot water cylinders. I apologise for the length of time it has taken to provide this information.

The table below provides the number and indicative cost to install air conditioners and hot water cylinders at New Zealand Defence Force locations between 2014 and 2024. These are indicative costs, and in some instances may be apportioned when work has been carried out through a bulk work activity. Where noted below, records were not available for all locations.

Site	Air Conditioning	Cost (\$)	Hot Water Cylinders	Cost (\$)
Whenuapai	27	103,079	20	54,580
Devonport	228	1,097,820	10	47,769
Papakura	9	33,623	Not available	-
Tauranga	1	829	Not available	-
Whangarei	1	3,889	Not available	-
Waiouru	33	229,588	5	19,571
Ohakea	27	92,003	20	66,379
Linton	41	187,708	28	Not available
Trentham	16	77,527	6	24,967
Woodbourne	14	29,314	Not available	-
Burnham	16	66,807	Not available	-

You have the right, under section 28(3) of the OIA, to ask an Ombudsman to review this response to your request. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that responses to official information requests are proactively released where possible. This response to your request will be published shortly on the NZDF website, with your personal information removed.

Yours sincerely

AJ WOODS

Air Commodore
Chief of Staff HQNZDF



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New Zealand

OIA-2024-4999

18 June 2024



Dear [REDACTED]

I refer to your email of 19 April 2024 requesting the following information under the Official Information Act 1982 (OIA):

- 1) *Installation of heat pump/Air Conditioning units in Military housing since 2014 including, but not limited to,*
 - a - Address*
 - b - cost*
 - c - Rank of personnel in or moving in to address*
 - d - any requests that were accepted and accompanied reasoning from DEI for installation*
 - e - any requests that were denied and the accompanied reasoning for denying the request*
- 2) *Installation of hot water booster pump in Military housing since 2014*
 - a - Address*
 - b - cost*
 - c - Rank of personnel in or moving in to address*
 - d - any requests that were accepted and accompanied reasoning from DEI for installation*
 - e - any requests that were denied and the accompanied reasoning for denying the request*
- 3) *Installation of hot water tanks in Military housing since 2014 including, but not limited to,*
 - a - Address*
 - b - cost*
 - c - Rank of personnel in or moving in to address*
 - d - any requests that were accepted and accompanied reasoning from DEI for installation*
 - e - any requests that were denied and the accompanied reasoning for denying the request*

I apologise for the delay in providing this response, however, more time is required with respect to those parts of your request seeking the installation costs for air conditioning and hot water cylinders. This is because the categorisation of the work in New Zealand Defence Force (NZDF) systems varies, and ensuring the information provided is accurate is taking longer than anticipated. A response to this part will be provided as soon as possible and is being worked on with urgency, but a specific date is not yet available.

With respect to the remainder of your request, the NZDF installs plumbing and electrical appliances as an action to maintain the NZDF estate based on the age of the asset, or failure of the asset as part of property modernisation, rather than as the result of specific requests. However, if a request is made and accepted, it is not formally recorded with a justification and will be prioritised accordingly. If a request for plumbing and electrical work to be installed is refused, this will be communicated through email or verbal communication.

As noted above, given the varied way information is recorded across NZDF systems, a substantial research and collation effort would be required to identify related information (reasons, ranks of personnel, and addresses). Therefore, these parts of your request are declined in accordance with section 18(f) of the OIA.

The NZDF has not identified any instances of hot water pressure pumps being installed. This part of your request is declined in accordance with section 18(e) of the OIA as the information does not exist.

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Yours sincerely

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