

Headquarters New Zealand Defence Force Defence House Private Bag 39997 Wellington Mail Centre Lower Hutt 5045 New Zealand

OIA-2022-4572

## 14 December 2022

Chris fyi-request-21180-1a4e6cf6@requests.fyi.org.nz

Dear Chris

I refer to your request of 21 November 2022 requesting, under the Official Information Act 1982 (OIA), the following:

- 1) Pulse results for the PTE(E)-CPL(E) rank bracket;
- 2) Pulse results for the SGT(E)-WO2(E) rank bracket;
- 3) Pulse results for the OCDT(E)-CAPT(E) rank bracket; and
- 4) Pulse results for the MAJ(E) and above rank bracket.

In the past, results were released with more detail (strongly disagree and strongly agree included as options). I would like all emails or any other documents / correspondence related to the reasons for removing those categories. If no documents exist, I would like for the final decision-maker to provide the reasons why they made the decision to remove them. I am especially interested in anything where the reasons stated are because HQNZDF was concerned at the results being too negative by outlining high scores for "strongly disagree".

Pulse results for Junior Non-Commissioned ranks (PTE(E)-CPL(E) – enclosure 1), Senior Non-Commissioned ranks (SGT(E)-WO1(E) – enclosure 2), Junior Officers (OCDT(E)-CAPT(E) – enclosure 3), and Senior Officers (MAJ(E) and above – enclosure 4) are enclosed.

This year the New Zealand Defence Force (NZDF) conducted the Pulse survey through an external platform which is why the results are presented differently. Strongly agree and agree are now identified as 'favourable' on the reports and represented by the blue graph. Conversely, disagree and strongly disagree are now identified as 'unfavourable' and are represented by the red graph. Therefore your request for related correspondence regarding removing the categories of strongly disagree and strongly agree options in the survey is declined in accordance with section 18(e) of the Official information Act as this information does not exist.

You have the right, under section 28(3) of the OIA, to ask an Ombudsman to review this response to your request. Information about how to make a complaint is available at <u>www.ombudsman.parliament.nz</u> or freephone 0800 802 602.

Please note that responses to official information requests are proactively released where possible. This response to your request will be published shortly on the NZDF website, with your personal information removed.

Yours sincerely

AJ WOODS Air Commodore Chief of Staff HQNZDF

#### Enclosure(s):

- 1. PTE(E)-CPL(E) Pulse survey results
- 2. SGT(E)-WO1(E) Pulse survey results
- 3. OCDT(E)-CAPT(E) Pulse survey results
- 4. MAJ(E) and above Pulse survey results

Results for: 0 org units 🗸				
𝔅 Filters 𝒴	RELEASED UNDER THE OFF	ICIAL INFORMATION A	CT 1982	
ARM: REGULAR FORCE SERVICE:	All 🗸 PORTFOLIO: All 🗸 COMPETENCY GROU	UP: Junior NCO 👻 🛛 RANK: All 🗸	GENDER: All 🗸 B	BRANCH: All 🗸 LOCATION: All 🗸
TRADE: All 🗸				

The scorecard shows all scores for all categories within the survey. Expand each category via the arrow to see the individual scores for all questions in a category.

Overall Scorecard () Name	NDER T Responses	HE OFFICIAL INFORMATION ACT 1982	NZDF Overall	NZDF Overall	Global
✓ NZDF / Service Purpose		57% 25% 18%	2022 67% ∽	-	-
I know what the NZDF is trying to achieve.*	2,326	48% 27% 26%	65% ~	75% ~	74% ~
I know how the (Service/Portfolio) contributes to the purpose of the NZDF.	2,327	<b>68%</b> 20% <b>12%</b>	72% ~	-	79% ~
I use NZDF's core values to help me make decisions.	2,325	65%     24%     10%	73% ~	78% ~	-
I understand that increased diversity will improve NZDF performance.*	2,324	47% 28% 25%	59% ~	72% ~	-
✓ Organisational Leadership		40% 31% 29%	48% ~	-	-
I trust senior/organisational leadership (COL(E) and above).*	2,326	<b>30%</b> 31% <b>39%</b>	40% ~	<b>49%</b> ~	68% ~
I have seen senior/organisational leadership (COL(E) and above) consistently modelling the behaviours expected from me.	2,324	<b>31% 37% 31%</b>	39% ~	-	69% ~
The NZDF visibly supports diversity in the workplace.	2,326	<b>67%</b> 26% <b>7%</b>	73% ~	79% ~	72% ~
The communication I receive is clear and consistent.	2,325	<b>33%</b> 30% <b>37%</b>	40% ~	-	-
✔ Unit Leadership		<b>72%</b> 17% <b>11%</b>	77% 🗸	-	-
I trust my unit leadership.	2,327	<b>66%</b> 18% <b>16%</b>	73% ~	-	78% ~
I have seen my unit leadership consistently modelling the behaviours expected of me.	2,326	<b>63%</b> 20% <b>17%</b>	70% ~	-	73% ~
The person I report to encourages and accepts different perspectives and new ways of doing things.*	2,327	76% 16% 9%	81% ~	79% ~	74%
I trust the person I report to.	2,327	80% 13% 7%	83% ~	-	81%
I have seen the person I report to consistently modelling the behaviours expected of me.	2,326	77% 15% 8%	79% ~	-	82% ~
I feel valued by the person I report to.	2,327	72% 19% 9%	77% ~	86% ~	-
✓ My Workplace		<b>59%</b> 22% <b>19%</b>	68% ~	71% 🗸	-
I feel comfortable to be myself at work.	2,328	76% 14% 10%	81% ~	81% ~	80% ~
How would you rate the current level of morale in your unit/workplace?	2,327	<b>24%</b> 33% <b>43%</b>	30% ~	36% ~	-
I feel confident to challenge or call out behaviours that are not in line with our values or make me uncomfortable (either during or outside of work).*	2,328	<b>67%</b> 20% <b>13%</b>	77% ~	<b>78</b> % ~	-
I am able to question commanders/managers or voice an alternative perspective in my workplace.*	2,327	55% 22% 23%	71% ~	76% 🗸	76% ~
If I raise health and safety concerns they are taken seriously.*	2,328	73% 20% 7%	79% ~	84% ~	85% ~

✓ My Team		71% 20% 9%	73% ~	-	-
I feel included by my work mates / colleagues.	2,327	86% 10%	86%	84% ^	81% ^
My team takes the time to celebrate our success.	2,327	<b>61%</b> 25% <b>14%</b>	62%	-	-
I see my work mates/ colleagues consistently role modelling the behaviours expected from me.*	2,327	<b>66%</b> 26% <b>8%</b>	71% ~	67%	-
✓ My Job		55% 22% 23%	67% ~	-	-
I know how my work contributes to the success of the NZDF.	2,328	<b>66%</b> 19% <b>16%</b>	<b>79%</b> ~	87% ~	88% ~
I am empowered to make decisions about the way I do my job.*	2,328	<b>59%</b> 26% <b>15%</b>	72% ~	70% ~	-
I have the tools and resources I need to do my job effectively.	2,328	46% 21% 32%	46%	57% ~	75% ~

Name	Responses	Distribution	NZDF Overall 2022	NZDF Overall 2021	Global
I have the knowledge and skills I need to do my job effectively LEASED U	NDĘR T	HE OFFICIAL INFORMATION AGT 1982	80% ~	-	75%
I am able to work remotely when my job allows.	2,328	39% 23% 38%	67% ~	-	-
Overall, I am satisfied with my job.	2,327	<b>44%</b> 25% <b>31%</b>	58% ~	65% ~	78% ~
✓ Performance		<b>57%</b> 28% <b>15%</b>	<b>64%</b> ×	-	-
I am involved in setting the performance objectives in my PDR.	2,323	48% 37% 15%	<b>70%</b> ~	-	-
The feedback I get helps me to improve my performance.	2,326	<b>65%</b> 24% <b>11%</b>	66%	69% ~	72% ~
I get positive feedback or recognition when I do a good job.*	2,326	<b>66%</b> 22% <b>12%</b>	70% ~	66%	67%
The person I report to talks to me regularly about my performance and development.*	2,324	48% 31% 21%	51% ~	61% ~	72% ~
✓ Respectful Workplace		73% 16% 12%	77% ~	77% ~	-
Within the NZDF I am able to perform my duties free from inappropriate and harmful behaviour.	2,327	85% 10% 5%	89% 🗸	85%	-
Within the NZDF I have witnessed inappropriate and harmful behaviour towards others in the last 12 months. (Reverse Scoring)	2,322	68%         16%         17%	71% 🗸	68%	-
If I experience inappropriate behaviour in my workplace, I feel comfortable reporting the issue.*	2,327	<b>75%</b> 16% <b>9%</b>	81% ~	89% ~	-
If I raise a complaint about inappropriate behaviour in my workplace, I trust that the complaint will be handled effectively by the NZDF	2,327	<b>62%</b> 20% <b>17%</b>	66% ~	67% ×	-
✓ Career Development		<b>49%</b> 26% <b>25%</b>	56% ~	-	-
understand how Career/ Promotion decisions are made at my level. (MIL only)	2,323	56% 21% 24%	62% ~	-	-
understand the Development opportunities available to me.	2,328	<b>60%</b> 22% <b>18%</b>	66% ~	-	-
feel able to influence career management decisions made about me. (MIL only)	2,325	<b>42%</b> 28% <b>31%</b>	<b>45%</b> ~	45% ×	-
know where to find information to support my career planning.	2,327	49% 27% 24%	60% ~	-	59% ¥
All things considered, how satisfied are you with the way your career is being managed? (MIL only)	2,327	37% 36% 27%	41% ~	46% <b>~</b>	-
<ul> <li>Pay and Benefits</li> </ul>		<b>26%</b> 21% <b>52%</b>	36% 🗡	-	-
understand the NZDF remuneration framework.	2,327	43% 22% 35%	63% ~	-	65% ~
The pay I receive is fair for the work I do.	2,328	<b>11%</b> 15% <b>74%</b>	23% ~	45% ~	55% ~
The benefits I receive are fair for the work I do.	2,327	30% 20% 49%	34% ~	54% ¥	<b>68%</b> ~
The housing/accommodation assistance I receive is fair for my situation. (MIL only)	2,316	22% 28% 51%	23%	41% ~	-
✓ Wellbeing		46% 30% 24%	53% ~	-	-
I am able to maintain a balance between my personal and working life.	2,328	48% 22% 30%	<b>59%</b> ~	64% ~	<b>79%</b> ~
spend too much time away from home. (Reverse Scoring)	2,328	<b>30%</b> 41% <b>28%</b>	47% ~	50% ×	-
The level of work related stress I experience is acceptable.	2,327	49% 29% 22%	54% ~	61% ~	-
am supported to manage my work related stress well.	2,328	45% 33% 22%	55% 🗸	-	82% ~
My family supports my career in the NZDF. (MIL only)	2,327	74% 16% 9%	75%	83% ~	-
feel supported by the NZDF to manage the family/personal challenges that come from being in the military. (MIL only)	2,325	47% 31% 22%	53% ~	-	-
How would you rate your current individual level of morale?	2,327	26% 37% 36%	34% ~	43% ~	_

Name	Respons	es Distribut	tion			NZDF Overall 2022	NZDF Overall 2021	Global
<ul> <li>Organisational Commitment</li> </ul>	RELEASED UNDER	THE C	OFFICIAL IN	PORMATIC	ON ACT <sup>249</sup> 982	57% 🗸	66% ~	-
I feel a sense of commitment to the NZDF.	2,328			56% 239	% 21%	66% ~	72% ~	-
I am proud to be in the NZDF.	2,328			66%	23% 11%	75% ~	82% ~	81% ~
I would recommend the NZDF as a great place to wo	ork. 2,328		35%	35%	30%	48% ~	63% ~	73% ~
I am actively looking at leaving the NZDF. (Reverse S	icoring) 2,328		33%	34%	33%	38% ~	<b>48%</b> ¥	60% 🗸
➤ Questions for Leaders				51% 21%	28%	70% 🗡	-	-
I understand how to action performance manageme	ent processes if required. 51		37%	29%	33%	75% ~	-	-
I feel confident having difficult conversations with n	ny team when required. 51				84% 12%	89%	-	-
I have received adequate training and understand th required to be an NZDF people manager.	ne policies and processes 51		37%	18%	45%	59% ~	-	-
I am able to effectively balance the demands of my uppeople management responsibilities.	units output delivery and my 51		4	<b>5%</b> 24%	31%	60% ~	-	-

Results for:     0 org units       ▼ Filters     ►	RE	LEASED UND	ER THE OFFICIAL INFOR	RMATION A	ACT 1982		
ARM: REGULAR FORCE 💙	SERVICE: All 🗸	PORTFOLIO: All 🗸	COMPETENCY GROUP: Senior NCO V	RANK: All 🗸	GENDER: All 🗸	BRANCH: All 🗸	LOCATION: All 🗸
TRADE: All 🗸							

The scorecard shows all scores for all categories within the survey. Expand each category via the arrow to see the individual scores for all questions in a category.

#### Overall Scorecard ( **RELEASED UNDER THE OFFICIAL INFORMATION ACT 1982** NZDF Overall NZDF Overall Distribution Name Responses Global 2022 2021 17% 67% ^ ➤ NZDF / Service Purpose \_ -I know what the NZDF is trying to achieve.\* 1,368 16% 65% ^ 75% ~ 74% ~ I know how the (Service/Portfolio) contributes to the purpose of the NZDF. 1,366 10% 7% 72% ^ 79% ^ I use NZDF's core values to help me make decisions. 1,366 17% 73% ^ 78% 6% -55% I understand that increased diversity will improve NZDF performance.\* 1,364 27% 18% 59% ~ 72% × 49% 27% ➤ Organisational Leadership 48% -I trust senior/organisational leadership (COL(E) and above).\* 38% **49**% ~ 1,368 28% 40% 68% **~** I have seen senior/organisational leadership (COL(E) and above) consistently 1,368 40% 33% 39% 69% ~ 27% \_ modelling the behaviours expected from me. 79% The NZDF visibly supports diversity in the workplace. 1,368 16% 73% ^ **79**% 72% ^ The communication I receive is clear and consistent. 31% 1,368 40% 12% 77% ^ 80% 7% ✔ Unit Leadership I trust my unit leadership. 1,368 13% 73% ^ 78% I have seen my unit leadership consistently modelling the behaviours expected of 1,368 73% 16% 70% ^ 73% 11% me. The person I report to encourages and accepts different perspectives and new 1,367 84% 10% 81% ^ 79% ^ 74% ^ 6% ways of doing things.\* I trust the person I report to. 1,367 9% 83% ^ 81% ^ I have seen the person I report to consistently modelling the behaviours expected 1,367 13% **79**% 82% of me. 12% I feel valued by the person I report to. 1,367 6% 77% ^ 86% ~ 14% 68% ^ 71% ^ 10% ➤ My Workplace I feel comfortable to be myself at work. 1,368 85% 9% 81% ^ 81% ^ 80% ^ 33% 39% 36% ~ How would you rate the current level of morale in your unit/workplace? 1,368 28% 30% I feel confident to challenge or call out behaviours that are not in line with our 1,368 88% 7% 77% ^ 78% ^ values or make me uncomfortable (either during or outside of work).\* I am able to question commanders/managers or voice an alternative perspective in

If I raise health and safety concerns they are taken seriously.\*

my workplace.\*

87%

8%

71% ^

79% ^

76% ^

84% ^

76% ^

85% ^

9%

✓ My Team		75% 17% 8%	73%	-	-
I feel included by my work mates / colleagues.	1,368	89% 7%	86% ^	84% ^	81% ^
My team takes the time to celebrate our success.	1,368	<b>61%</b> 25% <b>15%</b>	62%	-	-
I see my work mates/ colleagues consistently role modelling the behaviours expected from me.*	1,368	76% 19% 5%	71% ^	67% ^	-
✓ My Job		<b>72%</b> 13% <b>15%</b>	67% ^	-	-
I know how my work contributes to the success of the NZDF.	1,368	85% 9% 6%	79% ^	87%	88% ~
I am empowered to make decisions about the way I do my job.*	1,368	80% 11% 9%	72% ^	70% ^	-
I have the tools and resources I need to do my job effectively.	1,368	<b>45%</b> 20% <b>36%</b>	46%	57% 🗡	75% ~

1,368

1,365

Name	Responses	Distribution			NZDF Overall 2022	NZDF Overall 2021	Global
RELEASED U I have the knowledge and skills I need to do my job effectively.	JNDER 1,368	THE OFFICIAL		CT 1982	80%	-	75% ^
I am able to work remotely when my job allows.	1,368		78%	9% 12%	67% ^	-	-
Overall, I am satisfied with my job.	1,368		61% 20%	20%	58%	65% ~	78% ~
✓ Performance			69%	20% 11%	64% ^	-	-
I am involved in setting the performance objectives in my PDR.	1,368			34% 11% <mark>6%</mark>	70% ^	-	-
The feedback I get helps me to improve my performance.	1,368		68%	21% 11%	66%	69%	72% ~
I get positive feedback or recognition when I do a good job.*	1,368		70%	20% 10%	70%	66% ^	67% ^
The person I report to talks to me regularly about my performance and development.*	1,368		<b>52%</b> 28%	19%	51%	61% ~	72% ~
✓ Respectful Workplace				<mark>34%</mark> 9% <mark>7%</mark>	77% ^	77% ^	-
Within the NZDF I am able to perform my duties free from inappropriate and harmful behaviour.	1,368			94%	89% ^	85% ^	-
Within the NZDF I have witnessed inappropriate and harmful behaviour towards others in the last 12 months. (Reverse Scoring)	1,365		78%	11% 11%	71% ^	68% ^	-
If I experience inappropriate behaviour in my workplace, I feel comfortable reporting the issue.*	1,368			90% 6%	81% ^	89%	-
If I raise a complaint about inappropriate behaviour in my workplace, I trust that the complaint will be handled effectively by the NZDF	1,368		73%	16% 11%	66% ^	67% ^	-
✓ Career Development			61% 21%	18%	56% ^	-	-
I understand how Career/ Promotion decisions are made at my level. (MIL only)	1,368		68% 159	% 17%	62% ^	-	-
I understand the Development opportunities available to me.	1,368		71%	13%	66% ^	-	-
I feel able to influence career management decisions made about me. (MIL only)	1,368		48% 24%	28%	45% ^	45% ^	-
I know where to find information to support my career planning.	1,366		72%	17% 11%	60% ^	-	59% ^
All things considered, how satisfied are you with the way your career is being managed? (MIL only)	1,368		47% 31%	23%	41% ^	46%	-
✓ Pay and Benefits		3	7 <mark>%</mark> 20% 4	3%	36%	-	-
I understand the NZDF remuneration framework.	1,368		70% 13	% 17%	63% ^	-	65% ^
The pay I receive is fair for the work I do.	1,368	26%	18% 57%		23% ^	45% ~	55% ¥
The benefits I receive are fair for the work I do.	1,368	30%	20% 50%	b )	34% ~	54% ~	68% ¥
The housing/accommodation assistance I receive is fair for my situation. (MIL only)	1,364	21%	29% 499	6	23%	41% ~	-

✓ Wellbeing		54% 27%	19%	53%	-	-
I am able to maintain a balance between my personal and working life.	1,368	58% 20%	23%	59%	64% ~	79% ~
I spend too much time away from home. (Reverse Scoring)	1,367	43% 37%	20%	47% ~	50% ~	-
The level of work related stress I experience is acceptable.	1,368	54% 24%	22%	54%	61% ~	-
I am supported to manage my work related stress well.	1,365	59% 26%	15%	55% ^	-	82% ~
My family supports my career in the NZDF. (MIL only)	1,367	73%	18% 9%	75%	83% ~	-
I feel supported by the NZDF to manage the family/personal challenges that come from being in the military. (MIL only)	1,367	60% 23%	17%	53% ^	-	-
How would you rate your current individual level of morale?	1,367	33% 38%	29%	34%	43% ~	-

Name		Responses	Distribution				NZDF Overall 2022	NZDF Overall 2021	Global
Organisational Commitment	RELEASED	UNDER 1	HE OFFICIA	L INFORM	ATIQN A	CT <u>1982</u>	57%	66% ~	-
I feel a sense of commitment to the NZDF.		1,368			<b>65%</b> 18%	18%	66%	72% ~	-
I am proud to be in the NZDF.		1,367			78%	16% 7%	75%	82% 🗡	81% ~
I would recommend the NZDF as a great place to wo	rk.	1,368		54%	27%	19%	48% ^	63% ~	73% ~
I am actively looking at leaving the NZDF. (Reverse So	coring)	1,367	31%	32%	3	7%	38% ~	48% ~	60% ~
✓ Questions for Leaders					<b>68%</b> 17%	15%	70%	-	-
I understand how to action performance managemer	nt processes if required.	621			<b>69%</b> 16%	15%	75% ~	-	-
I feel confident having difficult conversations with m	y team when required.	621			8	<mark>6%</mark> 10%	89%	-	-
I have received adequate training and understand the required to be an NZDF people manager.	e policies and processes	621		55%	22%	23%	59%	-	-
I am able to effectively balance the demands of my u people management responsibilities.	nits output delivery and my	621		61'	<mark>%</mark> 20%	19%	60%	-	-

Results for:     0 org units       ▼ Filters     ▼	RELEASED UNDER THE OFFICIAL INFORMATION ACT 1982
ARM: REGULAR FORCE V SERVICE:	: All 🗸 PORTFOLIO: All 🗸 COMPETENCY GROUP: Junior Officer 👻 RANK: All 🖌 GENDER: All 🗸 BRANCH: All 🗸
LOCATION: All 🗸 TRADE: All 🗸	

The scorecard shows all scores for all categories within the survey. Expand each category via the arrow to see the individual scores for all questions in a category.

#### **RELEASED UNDER THE OFFICIAL INFORMATION ACT 1982** Overall Scorecard (i) NZDF Overall NZDF Overall Responses Name Distribution Global 2022 2021 16% 67% -✓ NZDF / Service Purpose 16% I know what the NZDF is trying to achieve.\* 630 65% 75% × 74% ~ I know how the (Service/Portfolio) contributes to the purpose of the NZDF. 630 12% 72% ^ -79% I use NZDF's core values to help me make decisions. 18% 73% 78% 630 I understand that increased diversity will improve NZDF performance.\* 629 64% 21% 59% ^ 72% × 27% ✤ Organisational Leadership **48**% -I trust senior/organisational leadership (COL(E) and above).\* 630 28% 40% ~ **49**% ~ 68% ~ I have seen senior/organisational leadership (COL(E) and above) consistently 630 34% 39% ~ 69% × modelling the behaviours expected from me. The NZDF visibly supports diversity in the workplace. 17% 72% 629 73% 79% ~ 30% The communication I receive is clear and consistent. 630 40% ~ \_ 81% 11% 77% ^ ✔ Unit Leadership

I trust my unit leadership.	630	<b>79%</b> 10% <b>11%</b>	73% ^	-	78%
I have seen my unit leadership consistently modelling the behaviours expected of me.	629	78% 11% 10%	70% ^	-	73% ^
The person I report to encourages and accepts different perspectives and new ways of doing things.*	629	82% 10% 8%	81%	79%	74% ^
I trust the person I report to.	629	85% 10% <mark>5%</mark>	83%	-	81% ^
I have seen the person I report to consistently modelling the behaviours expected of me.	629	82% 11% 7%	79%	-	82%
I feel valued by the person I report to.	629	81% 11% 8%	77% ^	86% ~	-
✓ My Workplace		<b>69%</b> 19% <b>12%</b>	68%	71%	-
I feel comfortable to be myself at work.	630	<b>78%</b> 13% <b>9%</b>	81%	81%	80%
How would you rate the current level of morale in your unit/workplace?	630	28% 44% 28%	30%	36% ~	-
I feel confident to challenge or call out behaviours that are not in line with our values or make me uncomfortable (either during or outside of work).*	630	79% 13% 8%	77%	78%	-
I am able to question commanders/managers or voice an alternative perspective in my workplace.*	630	<b>76%</b> 13% <b>11%</b>	71% ^	76%	76%
If I raise health and safety concerns they are taken seriously.*	630	83% 11% 5%	79% ^	84%	85%

✓ My Team		<b>77%</b> 15% <b>7%</b>	73% ^	-	-
I feel included by my work mates / colleagues.	630	89% 7%	86%	84% ^	81% ^
My team takes the time to celebrate our success.	630	<b>66%</b> 23% 11%	62% ^	-	-
I see my work mates/ colleagues consistently role modelling the behaviours expected from me.*	630	77% 16% 7%	71% ^	67% ^	-
✓ My Job		<b>66%</b> 17% <b>17%</b>	67%	-	-
I know how my work contributes to the success of the NZDF.	630	77% 13% 10%	79%	87% ~	88% ~
I am empowered to make decisions about the way I do my job.*	630	73% 16% 11%	72%	70%	-
I have the tools and resources I need to do my job effectively.	630	46% 20% 34%	46%	57% ~	75% 🗡

Name	Responses	Distribution	NZDF Overall 2022	NZDF Overall 2021	Global
RELEASED UN have the knowledge and skills I need to do my job effectively.	NDER 1 630	HE OFFICIAL INFORMATION ACT 1982	80% ~	-	75% ~
am able to work remotely when my job allows.	630	68%         15%         17%	67%	-	-
Overall, I am satisfied with my job.	630	61% 22% 17%	58%	65% ~	78% ~
✓ Performance		<b>66%</b> 22% <b>13%</b>	64%	-	-
am involved in setting the performance objectives in my PDR.	630	<b>75%</b> 19% <b>7%</b>	70% ^	-	-
The feedback I get helps me to improve my performance.	630	<b>65%</b> 23% <b>13%</b>	66%	69% ¥	72% ~
get positive feedback or recognition when I do a good job.*	630	<b>72%</b> 17% 12%	70%	66% ^	67% ^
The person I report to talks to me regularly about my performance and development.*	630	51% 29% 20%	51%	61% ~	72% ~
✓ Respectful Workplace		75% 13% 12%	77%	77%	-
Within the NZDF I am able to perform my duties free from inappropriate and harmful behaviour.	629	89% 7%	89%	85% ^	-
Within the NZDF I have witnessed inappropriate and harmful behaviour towards others in the last 12 months. (Reverse Scoring)	627	64% 15% 21%	71% ~	68% ¥	-
f I experience inappropriate behaviour in my workplace, I feel comfortable reporting the issue.*	629	83% 10% 7%	81%	89% ~	-
If I raise a complaint about inappropriate behaviour in my workplace, I trust that the complaint will be handled effectively by the NZDF	629	<b>64%</b> 19% <b>17%</b>	66%	67%	-
<ul> <li>Career Development</li> </ul>		57% 23% 20%	56%	-	-
understand how Career/ Promotion decisions are made at my level. (MIL only)	629	<b>65%</b> 17% <b>19%</b>	62%	-	-
understand the Development opportunities available to me.	629	<b>68%</b> 18% <b>14%</b>	66%	-	-
feel able to influence career management decisions made about me. (MIL only)	629	45% 27% 28%	45%	45%	-
know where to find information to support my career planning.	629	64%         19%         17%	60%	-	59% ^
All things considered, how satisfied are you with the way your career is being managed? (MIL only)	629	<b>43</b> % 34% <b>24</b> %	41%	46%	-
<ul> <li>Pay and Benefits</li> </ul>		40% 16% 44%	36%	-	-
understand the NZDF remuneration framework.	629	74% 11% 15%	63% ^	-	65% ^
The pay I receive is fair for the work I do.	629	28% 16% 57%	23% ^	45% ~	55% ¥
The benefits I receive are fair for the work I do.	629	34% 15% 50%	34%	54% ¥	68% ¥
The housing/accommodation assistance I receive is fair for my situation. (MIL only)	626	<b>24%</b> 22% 54%	23%	41% ~	-
✓ Wellbeing		54% 26% 21%	53%	-	-
am able to maintain a balance between my personal and working life.	630	50% 22% 28%	59% ~	64% ~	<b>79%</b> ~
spend too much time away from home. (Reverse Scoring)	630	<b>40%</b> 37% <b>23%</b>	47% ~	50% ×	-
The level of work related stress I experience is acceptable.	630	56% 23% 21%	54%	61% ~	-
am supported to manage my work related stress well.	630	<b>59%</b> 25% <b>16%</b>	55% ^	-	82% ~
My family supports my career in the NZDF. (MIL only)	630	<b>78%</b> 13% <b>9%</b>	75%	83% ~	-
feel supported by the NZDF to manage the family/personal challenges that come from being in the military. (MIL only)	629	55% 23% 21%	53%	-	-
How would you rate your current individual level of morale?	630	<b>37%</b> 38% <b>25%</b>	34%	43% ~	_

Name		Responses	Distribution				NZDF Overall 2022	NZDF Overall 2021	Global
✓ Organisational Commitment	RELEASED	UNDER T	HE OFFICIAL		MATIQ	ACT 1,982	57%	66% ~	-
I feel a sense of commitment to the NZDF.		631			66%	18% 17%	66%	72% ~	-
I am proud to be in the NZDF.		631				81% 12% 7%	75% ^	82%	81%
I would recommend the NZDF as a great place to wo	ork.	630		47%	29%	24%	48%	63% ~	73% ~
I am actively looking at leaving the NZDF. (Reverse S	Scoring)	631		41% 3	30%	30%	38%	48% ~	60% ~
✓ Questions for Leaders					67%	15% 18%	70%	-	-
I understand how to action performance manageme	ent processes if required.	246			72%	13% 14%	75%	-	-
I feel confident having difficult conversations with n	ny team when required.	246				87% 8%	89%	-	-
I have received adequate training and understand th required to be an NZDF people manager.	ne policies and processes	246		51%	20%	29%	59% ~	-	-
I am able to effectively balance the demands of my u people management responsibilities.	units output delivery and my	246		56%	6 20%	24%	60%	-	-

Results for:     0 org units       ♥ Filters     ♥	RELEASED UNDER THE OFFICIAL INFORMATION ACT 1982
ARM: REGULAR FORCE 👻 SERVICE:	: All 🗸 PORTFOLIO: All 🗸 COMPETENCY GROUP: Senior Officer 👻 RANK: All 🖌 GENDER: All 🗸 BRANCH: All 🗸
LOCATION: All 🗸 TRADE: All 🗸	

The scorecard shows all scores for all categories within the survey. Expand each category via the arrow to see the individual scores for all questions in a category.

# RELEASED UNDER THE OFFICIAL INFORMATION ACT 1982

Name	Responses	Distribution	ICIAL INFORMATION ACT 1902	NZDF Overall	NZDF Overall	Global
✓ NZDF / Service Purpose			<b>79%</b> 13% <mark>8%</mark>	2022 67% ^	- 2021	-
I know what the NZDF is trying to achieve.*	726		76% 12% 12%	65% ^	75%	74%
I know how the (Service/Portfolio) contributes to the purpose of the NZDF.	726		88% 7% 59	72% ^	-	79% ^
I use NZDF's core values to help me make decisions.	726		82% 14%	73% ^	78% ^	-
I understand that increased diversity will improve NZDF performance.*	726		71% 19% 9%	59% ^	72%	-
✓ Organisational Leadership			<b>54%</b> 25% <b>21%</b>	48% ^	-	-
I trust senior/organisational leadership (COL(E) and above).*	725		<b>49%</b> 26% <b>26%</b>	40% ^	49%	68% 🗸
I have seen senior/organisational leadership (COL(E) and above) consistently modelling the behaviours expected from me.	726		48% 25% 27%	39% ^	-	69% ¥
The NZDF visibly supports diversity in the workplace.	725		80% 15% 59	73% ^	79%	72% ^
The communication I receive is clear and consistent.	726		41% 32% 27%	40%	-	-
✓ Unit Leadership			85% 10%	77% ^	-	-
I trust my unit leadership.	726		87% 8% 59	73% ^	-	78% ^
I have seen my unit leadership consistently modelling the behaviours expected of me.	725		84% 10% 6%	70% ^	-	73% ^
The person I report to encourages and accepts different perspectives and new ways of doing things.*	725		87% 10%	81% ^	79% ^	74% ^
I trust the person I report to.	725		89% 7%	83% ^	-	81% ^
I have seen the person I report to consistently modelling the behaviours expected of me.	725		86% 11%	79% ^	-	82% ^
I feel valued by the person I report to.	725		80% 14% 7%	77%	86% ~	-
✓ My Workplace			77% 16% 7%	68% ^	71% ^	-
I feel comfortable to be myself at work.	725		86% 9% 6%	81% ^	81% ^	80% ^
How would you rate the current level of morale in your unit/workplace?	725		<b>35</b> % 45% <b>20%</b>	30% ^	36%	-
I feel confident to challenge or call out behaviours that are not in line with our values or make me uncomfortable (either during or outside of work).*	725		90% 6%	77% ^	78% ^	-
I am able to question commanders/managers or voice an alternative perspective in my workplace.*	725		86% 9% 6%	71% ^	76% ^	76% ^
If I raise health and safety concerns they are taken seriously.*	724		89% 10%	79% ^	84% ^	85% ^

✓ My Team		<b>79%</b> 16% <mark>5%</mark>	73% ^	-	-
I feel included by my work mates / colleagues.	725	89% 9%	86% ^	84% ^	81% ^
My team takes the time to celebrate our success.	724	65%     26%     10%	62%	-	-
I see my work mates/ colleagues consistently role modelling the behaviours expected from me.*	724	82% 15%	71% ^	67% ^	-
✓ My Job		<b>76%</b> 12% <b>12%</b>	67% ^	-	-
I know how my work contributes to the success of the NZDF.	726	90% 7%	79% ^	87% ^	88%
I am empowered to make decisions about the way I do my job.*	726	85% 10% 6%	72% ^	70% ^	-
I have the tools and resources I need to do my job effectively.	726	<b>42%</b> 18% <b>40%</b>	46% ~	57% ~	75% 🗡

Name	Responses	Distribution			NZDF Overall 2022	NZDF Overall 2021	Global
RELEASED L I have the knowledge and skills I need to do my job effectively.	JNDER 1	THE OFFICIAL	INFORMATIO	NACT 1982 83% 11% 6%	80% ^	-	75% ^
I am able to work remotely when my job allows.	726			87% 8%	67% ^	-	-
Overall, I am satisfied with my job.	726		67%	18% 15%	58% ^	65%	78% ~
✓ Performance			66%	22% 12%	64%	-	-
I am involved in setting the performance objectives in my PDR.	724			88% 8%	70% ^	-	-
The feedback I get helps me to improve my performance.	724		63%	25% 12%	66%	<b>69%</b> ~	72% ~
I get positive feedback or recognition when I do a good job.*	725		69%	20% 11%	70%	66%	67%
The person I report to talks to me regularly about my performance and development.*	724		<b>46%</b> 33%	21%	51% ~	61% ~	72% ~
✓ Respectful Workplace				81% 11% 8%	77% ^	77% ^	-
Within the NZDF I am able to perform my duties free from inappropriate and harmful behaviour.	725			93%	89% ^	85% ^	-
Within the NZDF I have witnessed inappropriate and harmful behaviour towards others in the last 12 months. (Reverse Scoring)	725		74	<mark>%</mark> 11% 15%	71% ^	68% ^	-
If I experience inappropriate behaviour in my workplace, I feel comfortable reporting the issue.*	726			90% 6%	81% ^	89%	-
If I raise a complaint about inappropriate behaviour in my workplace, I trust that the complaint will be handled effectively by the NZDF	726		67%	22% 11%	66%	67%	-
✓ Career Development			60% 21	% 20%	56%	-	-
I understand how Career/ Promotion decisions are made at my level. (MIL only)	726		65%	16% 19%	62%	-	-
I understand the Development opportunities available to me.	725		70%	16% 14%	66% ^	-	-
I feel able to influence career management decisions made about me. (MIL only)	725		48% 24%	27%	45%	45%	-
I know where to find information to support my career planning.	725		70%	16% 13%	60% ^	-	59% ^
All things considered, how satisfied are you with the way your career is being managed? (MIL only)	726		<b>45%</b> 31%	24%	41%	46%	-
✓ Pay and Benefits			44% 20%	36%	36% ^	-	-
I understand the NZDF remuneration framework.	726			84% 7% 9%	63% ^	-	65% ^
The pay I receive is fair for the work I do.	726	32%	17%	50%	23% ^	45% ¥	55% ¥
The benefits I receive are fair for the work I do.	725	349	6 20%	46%	34%	54% ~	68% ¥
The housing/accommodation assistance I receive is fair for my situation. (MIL only)	722	28%	34%	39%	23% ^	41% ~	-

✓ Wellbeing			54%	27%	19%	53%	-	-
I am able to maintain a balance between my personal and working life.	726		54%	20%	25%	59% ~	64% ~	79% ~
I spend too much time away from home. (Reverse Scoring)	725	519	6	34%	16%	47%	50%	-
The level of work related stress I experience is acceptable.	726	5.	3%	24%	23%	54%	61% ~	-
I am supported to manage my work related stress well.	725	5	64%	30%	16%	55%	-	82% ~
My family supports my career in the NZDF. (MIL only)	726			76%	13% 11%	75%	83% ~	-
I feel supported by the NZDF to manage the family/personal challenges that come from being in the military. (MIL only)	726		58%	24%	18%	53% ^	-	-
How would you rate your current individual level of morale?	726	34%	43%		23%	34%	43% ~	-

Name		Responses	Distribution			NZDF Overall 2022	NZDF Overall 2021	Global
✓ Organisational Commitment	RELEASED	UNDER T	HE OFFICIA	AL INFORM		57% 57%	66% ~	-
I feel a sense of commitment to the NZDF.		726			72% 15% 1	.3% 66% <b>^</b>	72%	-
I am proud to be in the NZDF.		725			83% 12%	5% 75% ^	82%	81%
I would recommend the NZDF as a great place to wo	ork.	725		56%	28% 16	<mark>% 48%</mark> ^	63% ~	73% ~
I am actively looking at leaving the NZDF. (Reverse S	Scoring)	725	29%	36%	34%	38% ~	48% ~	60% ~
✓ Questions for Leaders					77% 12%	11% 70% ^	-	-
I understand how to action performance manageme	ent processes if required.	462			86% 8%	5% 75% ^	-	-
I feel confident having difficult conversations with m	ny team when required.	462			93%	89% ^	-	-
I have received adequate training and understand th required to be an NZDF people manager.	ne policies and processes	462			71% 16% 1	3% 59% ^	-	-
I am able to effectively balance the demands of my u people management responsibilities.	units output delivery and my	y 461		59%	18% 23%	60%	-	-